

Annual Report 2024



Die Caritas schafft durch den Zugang zu Bildung Zukunftsperspektive © Serhiy Karavan

Annual Report 2024

Your donation makes a real difference! Discover how your support made an impact, and join us on a journey through Caritas

Austria's work in 2024 as we share insights into the challenges and highlights of the past year. Thank you!

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Editorial



Caritas President Nora Tödtling-Musenbichler

on the impact of Caritas in 2024

https://youtube.com/shorts/j4z_cOd6yXY

“In the face of uncertainty about the future, it is easy to become discouraged, pessimistic and even cynical. Yet hope leads us to recognize the goodness present in our world and provides the strength needed to meet the challenges of our day.” Pope Francis, June 2024

These words, shared by Pope Francis in a video message in 2024, reflect how many have felt this year—a year once again shaped by crises and profound change. The climate crisis, too, is

becoming increasingly visible, even here in Austria. Just think of the floods last autumn.

In times like these, our guiding principle, “We see need and act”, both grounds and guides our work at Caritas—because behind every crisis are people in need of help, people in need of hope. Being there for them is our mission.

Caritas responds by standing united and working in close partnership with others, including at the political level, to push for

change toward a more just society. Poverty is not fate; it is the result of unjust systems.

Care, education, climate justice, and international solidarity remain central to our work—priorities we will continue to uphold in the years to come.

At the same time, 2024 has once again shown us the remarkable strength of our network of solidarity and compassion. This collective power fills us with hope and confidence that positive change is possible. Let us keep moving forward together on this path.

Care & Nursing



Caritas Pflege - wenn Omis zu Homies werden. © Norbert Kniat

Facts & Figures 2024



6,408 People

live in 53 Senior Residences and Nursing Homes



More than 2.6 Million Working Hours

in Mobile Care and Nursing



5,779 Staff Members

in the Area of Care and Nursing



We train 3,358 Prospective Nursing and Care Staff

in 42 Schools for Social Care Professions

Our Commitment to Advancing Care

As one of Austria's largest nursing and care organizations, we support numerous people every day—while relentlessly advocating for the systemic reforms this sector urgently requires.

Important strides have been made, including improved staff recruitment, modernization of the Healthcare and Nursing Act, and new provisions enabling short-term substitute care for family

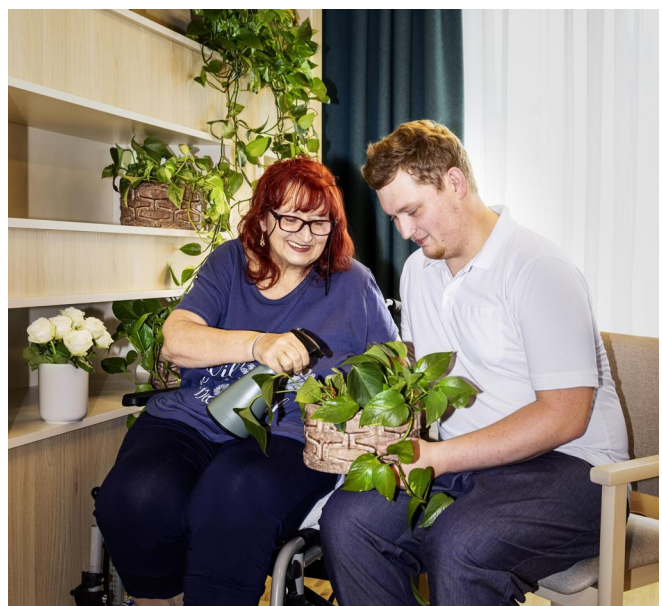
caregivers. Yet comprehensive structural reform is still pending. This transformation is crucial to future-proof Austria's care system, especially as demand is projected to double by 2050.



Caritas Pflege - auch mobil unterwegs

Significant disparities across Austria's federal states—in service availability, costs, quality, and staffing—pose serious challenges. Whether and how people receive care must never depend on where they live. This is why we need uniform national standards for services and financing, along with sustainable, long-term funding solutions for nursing and care.

Essential reforms must also shift care allowances toward prevention rather than deficit compensation, adopt a comprehensive workforce package, and harness digital innovation. We stand ready to support these urgently needed changes with our expertise.



Caritas Pflege - Caring is sharing © Norbert Kniat



Melanie talks about her daily work in mobile care

She is a certified health and nursing professional working in mobile care for Caritas. She shares what she values most about her job and what makes her day-to-day work especially rewarding.

<https://www.youtube.com/watch?v=YUqyuhWCWmQ>

More Information

Our Care Services & Support

<https://www.caritas-pflege.at/>

Caregiving Careers & Training

<https://www.caritas-pflege.at/jobs-bildung/>

For a Good Future: Care & Nursing

Inclusion of People with Disabilities



Die Caritas-Schule „Am Himmel“ steht allen Lernenden offen.

Facts & Figures 2024



More than 10,000 People with Disabilities
are cared for in our programs or by our mobile services



2,759 Places
for people with disabilities in structured day programs



1,264 People
are cared for by our mobile services.



7,888 People with Disabilities
received psychosocial support



2,308 People with Disabilities
in assisted living

Everyone Has the Right to Education

With or without disabilities—it should go without saying. And at Caritas, it does. Education opens doors, builds confidence, and is key to leading a self-determined life. Yet for many children and adults with disabilities in Austria, learning alongside peers remains

far from guaranteed. All too often, they face exclusion—physical, structural, and social.

Caritas is working to change that. Our vision: schools and educational spaces that foster connection and ensure everyone belongs. This requires barrier-free access, well-trained educators,

personal assistance, adapted learning materials, and enough time for individual support. Learning together from the very beginning helps us grow closer as a society. Inclusion is not an add-on—it is a mindset. And it starts with meaningful participation from day one.



Inklusion wird an der Caritas Schule "Am Himmel" großgeschrieben.

The Caritas School Am Himmel welcomes all learners. Whatever a child's background or abilities may be, they are always at the heart of what we do. **In this interview, Principal Florian Weiss shares how inclusion is practiced in everyday school life and what he hopes for the future.**

How would you explain "inclusion" to a child?

Florian Weiss: Imagine you are on a big playground with many different children. One child needs a wheelchair, another speaks a little differently from you, one might walk more slowly, and another looks quite different from you. But still, all of these children are allowed to play together and have fun. You find games that everyone can enjoy, and not a single child has to play alone—because everyone is welcome on this playground. That is what inclusion means.

What does lived inclusion mean to you personally at the Am Himmel school, and how is this reflected in everyday school life?

Florian Weiss: In my personal view, inclusion should not be limited to what happens in individual classrooms but should run through the entire school day. At the Am Himmel school, inclusion is

present in many aspects of school life. All class groups, whether small or large, are inclusive and span multiple grade levels. Individualized timetables for each child, alongside coordinated class schedules, foster an inclusive learning environment across much of the school day. The learning niches in our hallways are actively used during lessons, breaks, and lunchtime supervision. Our afternoon care program is fully inclusive and organized through a system of workshops. Each day, we offer 8 to 10 different workshops—ranging from music and sports to creative activities, outdoor play, leisure, academic support, and cooking. At the start of each semester, children select their preferred workshop from a wish list. This creates fully inclusive groups that bring together neurotypical and neurodivergent children from ALL grade levels.

From your perspective, what are the biggest challenges in inclusive education?

Florian Weiss: One key challenge is helping not only children, but also parents and teachers embrace inclusion as something natural, something that simply belongs in everyday school life. This takes ongoing reflection and evaluation of how inclusion is lived throughout the school day.

If you had one wish for inclusive education in Austria, what would it be?

Florian Weiss: Quite clearly, that far more schools would adopt or expand an inclusive approach at their locations. This would also include a wish for the Ministry to provide the necessary conditions—adequate staffing, space, funding, and technical resources—so that inclusive education can be implemented in all public and private schools.



<https://www.youtube.com/shorts/CVoxskOnpR8>

Caritas School "Am Himmel"

For school principal Florian Weiss, inclusion means giving children opportunities. In the video, he shares how this vision shapes everyday life at the inclusive Caritas school Am Himmel.

Mehr Informationen

Our Services for People with Disabilities

<https://www.caritas.at/hilfe-angebote/menschen-mit-behinderungen/>

Caritas School "Am Himmel"

<https://www.schule-am-himmel.at/>

Help for People in Need



Armut ist weiblich: Die Folgen von Gender Care, Pay und Pension Gap

Facts & Figures 2024



69 Social Counseling Centers
in Austria



52,000 Individuals were advised and/or supported in the Caritas Social Counseling Centers
In total, we have reached 106,000 people living in the same households as those receiving advice



72 Institutions for the Homeless
with 2,642 beds offer a roof over their heads



10 Mother and Child Shelters
providing accommodation for 327 mothers and 441 children



50 Family Counseling Centers
in Austria

Being a Mother Should Not Mean Being Poor

The number of children and young people living in poverty has more than doubled since 2022. Retired women and single parents face similar vulnerability, with nearly half of all single-parent households

(over 80 % female-led) at risk of poverty. Women continue to shoulder the majority of care work, which often forces them into part-time jobs - at the expense of decent wages and adequate

pensions. Systemic gaps include insufficient childcare services, non-livable wages in female-dominated fields, and inflexible work arrangements that hinder work-life balance.



Eliminating this gendered form of poverty requires genuine equality - a goal we actively pursue through advocacy.

We call for the fair recognition and distribution of care work and for support for all children, regardless of their parents' income. At the same time, we provide urgent assistance by offering single

mothers safe refuge in mother and child shelters, ensuring access to affordable meals through food distribution programs, and supporting people through our counseling services.



<https://www.youtube.com/watch?v=Vu3sWE8ZB8U>

Rebecca Finds New Stability at a Mother and Child Shelter

Suddenly alone with her child: Just before giving birth to her daughter, Rebecca lost everything: her partner, her home, and her sense of security. At the mother and child shelter, she found support, completed vocational training, and began rebuilding her life. Today, she and her daughter live in their own apartment.

More Information

Help for People in Need in Austria

<https://www.caritas.at/spenden-helfen/spenden/aktuelle-spendenaufrufe/armut-in-oesterreich/>

Caritas Guide: Seek help. Find help.

<https://www.caritas.at/hilfe-angebote/caritas-wegweiser/>

Poverty in Austria: Facts & Figures

<https://www.caritas.at/ueber-uns/publikationen/armut-zahlen-und-fakten/>

Human Displacement & Integration



© Unsplash / Logan Weaver

Championing Justice: The Asylum Lawyers Network

Founded in the 1990s by Caritas and UN Refugee Agency (UNHCR), the Network of Asylum Lawyers (NWAA, Netzwerk AsylAnwältinnen) brings together specialized attorneys and aid organizations. Today, Caritas Austria coordinates this vital alliance to defend refugee rights.

In specific cases, the NWAA supports destitute asylum seekers in filing appeals with Austria's highest courts following a negative decision from the Federal Administrative Court in their asylum process. Austrian law mandates legal representation for such appeals—and, in our view, that should mean lawyers with solid expertise in asylum law to

ensure the best possible defense. However, many asylum seekers cannot afford legal representation and must apply for legal aid, which often overlooks the attorney's experience in asylum law. To address this gap, the NWAA provides access to specially trained project attorneys—ensuring fair proceedings and a genuine chance at justice.

Why This Matters

We pursue landmark rulings—also known as **precedent-setting decisions**—from Austria's highest courts. These judgments clarify crucial legal questions that go

beyond individual cases, such as statutory interpretation or recurring issues in other proceedings. These rulings can benefit many, as they must be considered in future

cases. Through this work, we help strengthen the overall legal protection of asylum seekers in Austria.



© Unsplash / Gabrielle Henderson



© Unsplash / Kelly Sikkema

One Ruling for Many: Afghan Women Before the ECJ

A powerful example: In October 2024, the European Court of Justice (ECJ) issued a landmark ruling (C-608/22 and C-609/22, dated October 4, 2024). Two Afghan women, represented by project attorneys from the NWAA, brought the case. The Court ruled that **Afghan women may be granted asylum based solely on their gender and country of origin**—without the need for a detailed examination of their individual grounds for fleeing.

The ECJ's reasoning: Women in Afghanistan face severe discrimination, either imposed or tolerated by the state. They lack legal protection against gender-based and domestic violence, as well as forced marriage. They are required to fully cover their bodies and veil their faces. Their freedom of movement is heavily restricted, as is their access to medical care. Women are often banned or severely restricted from working. They are denied access to

education, barred from participating in sports, and excluded from political life.

This ruling applies not only to Austria but, by virtue of the ECJ's decision, to the authorities and courts of all EU member states. **It represents a significant victory for the protection of women's rights in asylum law.**

More Information

Netzwerk AsylAnwält*innen (The Asylum Lawyers Network)

<https://www.caritas.at/hilfe-angebote/flucht-integration/projekte/netzwerk-asylanwaeltinnen/>

“Refuge & Integration” Caritas projects

<https://www.caritas.at/hilfe-angebote/flucht-integration/>

Disasters & Crises



© CRS Staff

Middle East: The Daily Struggle for Survival

In 2024, wars and conflicts in parts of the Middle East once again had devastating consequences for civilians. Working with local partners — often under extremely challenging conditions — Caritas provided critical humanitarian assistance and continues to respond on the ground. (Note: This text was written in February 2025 and reflects events and data available up to that time.)

In the **Gaza Strip**, nearly the entire population — over 1.9 million people as of February 2025 — has been displaced. Relief efforts continue under the harshest circumstances. Wherever possible, Caritas supports local partners in

delivering cash assistance, essential supplies, medical care, shelter materials, and winter supplies such as blankets, mattresses, tents, and tarpaulins. The aid also includes emergency shelters, food, hygiene items, and psychosocial support.

By February 2025, more than 1.2 million people in **Lebanon** had been forced to flee their homes, with many living in tents or on the streets. Schools served as emergency shelters, while electricity and water supplies remained unreliable, and access to healthcare was still severely limited. In 2024, alongside its long-term support in healthcare,

education, and social protection, Caritas Austria also prioritized life-saving emergency aid: clean water, food, medicine, and safe shelter.

In **Syria**, the fall of the government at the end of 2024 ushered in a new phase of uncertainty, marked by a precarious supply situation — electricity only for a few hours a day, and severe shortages of food and medical care. Despite extremely challenging conditions, our local partners are working to ensure access to basic services, education, protection, food security, and livelihoods.



Die Caritas Österreich unterstützt im Libanon dauerhaft in den Bereichen Gesundheit, Bildung und soziale Sicherheit - und akut mit dem Lebensnotwendigsten. © Caritas / Johanna Koller

Interview: "A Return to Normalcy Remains a Distant Prospect"

Note: This interview was conducted in February 2025. It reflects the circumstances and events of 2024 and early 2025 only, and does not account for any developments thereafter.

Syria and Lebanon. The conflict in the Middle East calls for Caritas' continued commitment. In both Lebanon and Syria, daily life is marked by uncertainty and a lack of basic services, leaving communities dependent on humanitarian assistance. In this interview, Aglaia D'Aligny, our Lebanon delegate in 2024, and Rick Jones, program manager in Syria, share firsthand insights into life on the ground and Caritas' vital response.

A ceasefire is in place in Lebanon. What does daily life look like right now?

Aglaia D'Aligny: The humanitarian situation remains tense, as the ceasefire is not fully observed. Many people cannot return to their homes — whether destroyed or still unsafe. Numerous hospitals are either damaged or overwhelmed, and there is a

critical shortage of clean water, food, and electricity. For many, a return to normalcy remains a distant prospect.

Where is assistance needed most?

Aglaia D'Aligny: The biggest challenges are supporting affected and still-displaced people, and rebuilding essential infrastructure.

How does Caritas help?

Aglaia D'Aligny: Caritas provides medical care. Children affected by the conflict receive psychosocial support, while children with disabilities gain access to education and therapy. We also offer safe shelter and legal assistance to those in need of protection.

In late 2024, the government in Syria was overthrown. How are people managing there?

Rick Jones: Assad may be gone, but the situation remains unstable. Infrastructure has collapsed, limits on cash withdrawals make buying food difficult, and people are going hungry. Electricity and water are scarce, while crime and violence

are rampant. Over a million returnees from inside Syria and abroad struggle to access even the most basic supplies.

What are the biggest challenges?

Rick Jones: An estimated 90% of the Syrian population needs humanitarian assistance, and nearly half of all children are out of school. Despite these overwhelming needs, humanitarian aid and the rules-based international order are increasingly under pressure from countries in the Global North.

How is Caritas assisting people in Syria?

Rick Jones: We enable families to meet their own basic needs — by offering cash assistance for essentials like food and heating supplies. We also support them in claiming their rights, accessing healthcare and education, rebuilding small businesses, and helping farmers recover. At a time when international solidarity with the most vulnerable is eroding, our support is needed more than ever.

More information

Help for People in the Middle East

<https://www.caritas.at/spenden-helfen/auslandshilfe/katastrophenhilfe/laender-brennpunkte/nahost-konflikt/>

Sponsorship for Disaster Relief Operations

<https://www.patenschaften.at/patenschaften/katastropheneinsaetze/>

Humanitarian Aid & Food Security



Die Hilfe der Caritas in Burkina Faso setzt ganzheitlich an: Von der Nothilfe bis hin zu nachhaltiger Unterstützung, die Perspektive schafft. © Caritas / Drabo

Holistic Support in Times of Multiple Crises

Climate crisis, violent conflicts, poverty, hunger—our world is confronting multiple, mutually reinforcing crises all at once. Burkina Faso is a stark example of this polycrisis at its most severe. Ranked among the poorest countries globally, it also suffers from persistent violence. Basic public services have collapsed in many regions. Ongoing threats prevent the cultivation of vital farmland—devastating for a

population largely dependent on agriculture. In addition, worsening climate impacts are decimating entire harvests, compounding a severe humanitarian emergency.

Our response is holistic: we provide immediate emergency aid—such as food and hygiene kits—while also promoting stability and long-term prospects. This includes creating safe spaces for children affected by violence and empowering women through

training and start-up capital to develop income-generating activities. Moreover, we support climate adaptation efforts by helping communities install wells and irrigated vegetable gardens. All these initiatives are carried out in close collaboration with local partners, as strong alliances prove essential in times of multiple crises.



Nachhaltige Landwirtschaft sichert Überleben in Burkina Faso.



Viele Kindern in Burkina Faso leiden an Unterernährung - die Caritas hilft. © Jork Weismann



https://www.youtube.com/watch?v=xR_81s-2JRQ

Sustainable Agriculture Secures Livelihoods

South Sudan, like Burkina Faso, is gripped by a polycrisis. Thanks to Caritas' support, Martha — who lives in South Sudan — was able to complete vocational training and grow vegetables successfully despite the challenges of the climate crisis. After a field fire wiped out her crops, Caritas provided emergency cash to buy pigs — creating a new source of income through piglet sales. Today, Martha feeds her family, sells surplus produce, and is building a more secure future.

More Information

Sponsorships

<https://www.patenschaften.at/patenschaften/zukunft-ohne-hunger/>

Donate Against Hunger

<https://www.caritas.at/spenden-helfen/spenden/aktuelle-spendenaufrufe/spenden-gegen-den-hunger/>

Children & Youth



In Lerncafés in Österreich unterstützen Freiwillige Schüler*innen mit kostenloser Lernhilfe. © Michael Fröhle

Facts & Figures 2024



18 Safe Spaces

in Ukrainian Schools offer children education and daily stability



2,446 Children and Young People

– with and without refugee backgrounds – receive support in 72 Lerncafés across Austria



1,040 Volunteers

are actively involved in Lerncafés



834 Children on the waiting list

for a place in a Lerncafé

Education in Times of War and Crisis

Millions of children worldwide grow up amid violent conflict, poverty or effected by climate change – often at the cost of their childhood and

education. Yet education stands as the most powerful key to a better future.

In response, we have established safe spaces in 18 Ukrainian schools - shelters where learning

continues even during air raids.

Here, children can also play, explore their creativity, and receive support from dedicated social workers.



Bildung als Schlüssel zu einer besseren Zukunft. © Caritas / Elisabeth Sellmeier

Moldova, one of Europe's poorest countries, has shown remarkable solidarity with refugees from Ukraine – but the situation remains challenging. Our partners help Ukrainian children continue their schooling locally, alongside Moldovan classmates to foster

integration. Additionally, around 500 children from disadvantaged families receive support with educational assistance and daily nutritious meals – often the main reason families send their children to school at all.

Across Syria, Lebanon, and Jordan, we empower approximately 1,700 children through educational programs that build futures. In Austria, 2,446 students receive free tutoring in our 72 Lerncafés.



<https://www.youtube.com/shorts/mekDecnhoVM>

Leave no one behind

At Hashmi Kindergarten in Amman, Jordan, vulnerable children — including those with refugee backgrounds, disabilities, or from low-income families — find care and support.

NACHBAR IN NOT - Aid Campaign for Ukraine

As part of the ORF initiative NACHBAR IN NOT ("Neighbor in Need"), Caritas - together with other humanitarian organizations - has supported more than 2.7 million people in Ukraine and neighboring countries to date. As the war persists, the need for psychological support is rising sharply. Children are particularly affected by the conflict, and some deeply...



© Caritas Zhovka



Safe Spaces für Kinder in ukrainischen Schulen sorgen für Bildung und Stabilität im Alltag

In safe, child-friendly spaces, they can play and begin to process their fears and anxieties with professional support. Now in the third year of the war, Caritas continues to provide emergency shelters, winter aid, and assistance through cash transfers and vouchers.

More Information

Donations for children in need

<https://www.caritas.at/spenden-helfen/auslandshilfe/schwerpunkte/kinder/spenden-fuer-kinder-in-not/>

Project "Lerncafé"

<https://www.caritas.at/hilfe-angebote/flucht-integration/projekte/lerncafes/>

NACHBAR IN NOT ("Neighbor in Need")

<https://nachbarinnot.orf.at/>

Volunteering



Freiwillige packten in der Hochwasserhilfe tatkräftig mit an. © Caritas / Gleiss

Facts & Figures 2024



43,000 Volunteers

are engaged with Caritas and parishes



832,000 Hours of Dedication

A staggering amount of time that our volunteers have generously given to support people through Caritas programs and services



44,000 People

support Caritas through the digital community engagement platform füreinand'



127,500 Children, Teenagers and Young People

have participated in youngCaritas campaigns and events

Shaping the Future Together

Volunteers are indispensable to Caritas' work. They dedicate their time because they refuse to look away when others need support. And in return? They receive warm smiles, heartfelt thanks—and just as valuable: fresh perspectives, hands-on experience, and shared knowledge.

Just like Johann Pöcksteiner, who found meaningful purpose in retirement by volunteering as a German teacher with Caritas. With cheese-filled pastries, playful pantomime, and shared excursions, he brings lightness and joy to the lives of Ukrainian women living in a Caritas residence. He visits them twice a

week. It has been a year since the German course began, and it is paying off: the women proudly share how they have found the courage to speak to shopkeepers on their own. The lessons are rooted in everyday life—one week it is grocery shopping, another a visit to the doctor.



Caritas-Freiwilliger Johann Pöcksteiner lernt mit ukrainischen Frauen Deutsch.

Sometimes Johann brings along Topfengolatschen from the bakery next door, and they explore the recipe together—comparing it to similar treats from Ukrainian cuisine. Other times, the women come with questions from their daily routines, which then guide the lesson.

“If I can help make someone’s day a little easier—even for just a few hours—that brings me joy,” says Johann Pöcksteiner.

fuereinand' – Austria's Community for Humanity

In 2024, this nationwide community contributed over 10,000 hours of direct, hands-on support in Caritas facilities and projects—and lent vital assistance to families affected by floods. In a matter of hours, more than 540 volunteers sprang into action: shoveling mud, clearing out damaged homes, and delivering food and basic supplies.

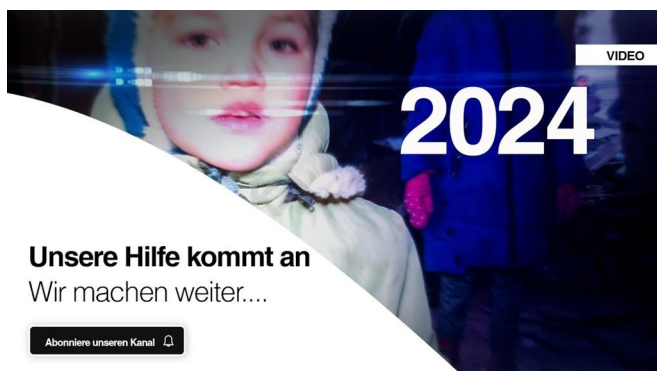


Eine Gruppe von ehrenamtlichen Helfer*innen, die nach dem Hochwasser in Niederösterreich bei den Aufräumarbeiten geholfen hat. © Caritas / Stefanie J. Steindl



Umgekehrte Adventkalender für Klient*innen der Sozialberatung

For the third year running, the popular “Reverse Advent Calendar” campaign invited participants to collect food and hygiene items throughout Advent and donate them at Christmas. This allowed us to distribute around 4,800 calendars to people affected by poverty across Austria. Thank you for your support!



Thank you!

<https://www.youtube.com/watch?v=Q9-hsGM3rX4>

Ready to Lend a Hand?

We support you on your journey into volunteering. Whether through spontaneous actions, online

contributions, or regular commitments - Caritas offers many ways to create meaningful change.

More Information

Freiwillig engagieren bei der Caritas

<https://www.caritas.at/spenden-helfen/freiwilliges-engagement/>

füreinand' - Austria's Community for Humanity

<https://fuereinand.at/>

youngCaritas

<http://www.youngcaritas.at>

Climate & Sustainability



© Caritas / Elisabeth Sellmeier

Facts & Figures 2024



122 sustainability ambassadors
active within Caritas Austria



71 photovoltaic systems
will be in operation by the end of 2024 across Caritas sites in Austria, generating a total output of 2,164 kWp (kilowatt peak)



181 electric vehicles
were in use in the Caritas fleet



More than 258 sustainability-related activities
across all areas of Caritas Austria are helping us advancing our goal of climate neutrality by 2030

Climate Protection and Social Justice

The climate crisis is not only an ecological emergency, but it also carries profound social, economic, and political consequences. At Caritas, we see it as our duty to act in a climate- and environmentally responsible way—throughout our projects, programs, and daily work. As a civil society organization, Caritas shares the responsibility to support a genuine socio-ecological transformation, both at home and abroad.

The **Impact** We Aim to Achieve:

- We implement our sustainability strategy (adopted in November 2020) consistently and aim to

achieve carbon neutrality by 2030.

- We place greater emphasis on projects that reduce CO₂ emissions, both in Austria and internationally—enabling donors to make a meaningful contribution to climate protection.
- We ensure that all our environmental projects and initiatives are socially responsible.
- Fighting energy poverty remains a core focus of our work.

- We support employment projects in the circular economy and expand regional projects that integrate social assistance with ecological sustainability.
- We build on and expand our network of staff, youth, and volunteers to promote our values of sustainability. To support this, we develop a communications strategy.
- At the national and European political levels, we actively advocate for sustainability and forge alliances with science communities, environmental groups, and youth initiatives.



Lachende Frau inmitten grüner Pflanzen bei einem Landwirtschaftsprojekt



Eine Frau holt wertvolles Trinkwasser für ihre Familie. © Fairpicture / Mutunga Alamin



https://www.youtube.com/watch?v=DN6b6sa_lh0

About Caritas' climate protection efforts

Interview with Alexander Bodmann, Vice President of Caritas Austria and Director of Caritas Vienna

More Information

Climate Action Hub: BOKU x Caritas

<https://www.caritas.at/spenden-helfen/als-unternehmen-helfen/danke/klimaschutzplattform/>

Financial report & Print edition



Bildung als Schlüssel für eine gute Zukunft © Serhiy Karavan

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Financial Report Caritas Austria 2024 (pdf)
https://annualreport.caritas.at/fileadmin/storage/global/caritas-at/Wirkungsbericht/2024/Dok/CaritasAustria_FinancialReport_2024_EN_bf.pdf

Print Edition Annual Report Caritas Austria
2024 (pdf)
https://annualreport.caritas.at/fileadmin/storage/global/caritas-at/Wirkungsbericht/2024/Dok/CaritasAustria_AnnualReport_2024_EN_bf.pdf

Institutional Funders

We express our gratitude to our institutional funders, who assist us in our mission to help people in need:

- ADA
- AMIF
- BKA
- BMBWF
- BMI
- BMK und KPC
- BMSGPK
- Caritas Finnland
- Caritas Schweiz
- DCV
- DG ECHO
- DG INTPA – Europe Aid

- Europäischer Sozialfonds
- Medicor
- Miseror
- NACHBAR IN NOT
- Renovabis
- Stadt Wien
- Wirtschaftskammer Österreich

€ 4.7 million

in funding received from the European Union (EU) for our projects in Syria, Ukraine, India, Lebanon, Uganda, Moldova, DR Congo, and internationally.

€ 4.2 million

in funding received from the Austrian Development Agency (ADA) for our projects in Moldova, Jordan, Burkina Faso, Ethiopia, DR Congo, Mozambique, Lebanon, South Sudan, Armenia, Kenya as well as for general initiatives across Africa and Europe.

The funding we have secured from the EU and ADA will be implemented in 2024 and subsequent years.

Cooperation Partners



Schule gibt Halt inmitten der Krise und schafft wichtige Schutzräume. © Caritas / Elisabeth Sellmeier

How Private Sector Partners Delivered Critical Support in 2024

Established partnerships with companies and foundations are a cornerstone in Caritas' support to people in need. Embracing social responsibility in society has become a firmly established practice for many national and international businesses and foundations. Private sector

partners contribute sustainably to improving the lives of disadvantaged children, families in crisis, single parents, displaced persons, people with disabilities, and those in need of care.

In times of rising prices and growing poverty, Caritas has been able to rely on committed — often

long-standing — partners who offered timely and reliable support across immediate, mid-, and long-term needs. This collaboration is often acknowledged through awards and public recognition.



Thank You to Wiener Städtische Versicherungsverein for Our Long-Standing Partnership

For many years, Wiener Städtische Versicherungsverein has been one of Caritas' most valued corporate partners. In 2025, the company is once again supporting the Caritas children's campaign, helping children in crisis situations around the world — especially in Central and Eastern Europe. In addition to this campaign, Wiener Städtische

Versicherungsverein is also contributing to children's projects in Ukraine, Albania, Bosnia and Herzegovina, Bulgaria, and the Republic of Moldova in 2025. We extend our heartfelt thanks for this generous support.

Standing Together in Times of Crisis and Disaster

In 2024, Wiener Städtische Versicherungsverein celebrated its 200th anniversary — warmest congratulations from Caritas. A

company with such a long history has weathered many storms. Through its partnership with Caritas, it has consistently supported people in need during times of crisis and disaster — whether in response to the COVID-19 pandemic, the war in Ukraine, or devastating floods. In addition, employees volunteer at Caritas facilities as part of the company's Social Active Day.

Many thanks

to our corporate and foundation partners for their invaluable support. Your commitment enables us to respond swiftly in emergencies, create long-term prospects, and bring hope to those in need.

Caritas Partners 2024

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Likewise, we would like to thank all other corporate donors not named here. Every contribution - big or small - helps people in need. We are grateful for every form of support that helps make a positive difference in people's lives.

More Information

Corporate Partnerships

<https://www.caritas.at/spenden-helfen/als-unternehmen-helfen/>

About Caritas



Caritas. Wir helfen.

What is the mission of Caritas Austria?

Caritas is a charitable organization that provides assistance to individuals in emergency situations, such as poverty, illness, disability, or the need for care - irrespective of gender, origin, or religion.

How is Caritas structured in Austria?

Caritas in Austria consists of ten organizations, including nine diocesan organizations and one overarching federal organization.

These organizations share a collective ecclesial responsibility for social and charitable work in Austria and international aid. Working in solidarity, the ten Caritas organizations collaborate closely to maximize their impact. Caritas Austria, as the federal organization, serves as a coordinator and service provider, undertaking nationwide tasks and working towards the harmonization of interests among all diocesan Caritas organizations. It also provides international disaster

relief and humanitarian aid, as well as long-term development cooperation in selected countries.

How does Caritas Austria make decisions?

As stipulated in its statutes, the Caritas Austria General Assembly serves as the supreme decision-making body of the "Caritas Austria" institution. It upholds the legal autonomy of the diocesan Caritas organizations and establishes the strategic framework for cooperation among Caritas organizations in Austria.

More about us

Caritas Value Compass

<https://www.caritas.at/ueber-uns/ueber-die-caritas/spiritualitaet-und-werte/>

Caritas in Austria

<https://www.caritas.at/ueber-uns/ueber-die-caritas/caritas-in-oesterreich/>

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